

# Booking Form

## Party leader

Name : \_\_\_\_\_

Address : \_\_\_\_\_

Post Code : \_\_\_\_\_

Email Address: \_\_\_\_\_

Day Telephone : \_\_\_\_\_

Eve Telephone : \_\_\_\_\_

Arrival Date : \_\_\_\_\_

Departure Date : \_\_\_\_\_

Number of Adults : \_\_\_\_\_

Number of Children : \_\_\_\_\_

## Details of Party Members (excluding Party Leader)

|    | Mr/Mrs/Miss | Initials | Surname | Age (if under 18) |
|----|-------------|----------|---------|-------------------|
| 1. | _____       | _____    | _____   | _____             |
| 2. | _____       | _____    | _____   | _____             |
| 3. | _____       | _____    | _____   | _____             |
| 4. | _____       | _____    | _____   | _____             |
| 5. | _____       | _____    | _____   | _____             |
| 6. | _____       | _____    | _____   | _____             |
| 7. | _____       | _____    | _____   | _____             |

## Other Requirements (Please tick if required)

- Pool Heating - cost per week £90/\$162
- Standard Welcome Pack - Cost from \$46
- Champagne & Flowers - Cost \$60
- Daily Maid Service - Cost \$46 per visit
- Airport Pick-up – Orlando International Airport  
Please ask for details

**Airport Pick-up – Sanford Airport**  
**Please ask for details**

**Hire car delivered to villa**  
**Please ask for details**

**Taxi / Limo service**  
**Please ask for details**

**Special Requirements:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

- I agree that in the event of any problem arising during my holiday, I will contact the local management company. Failure to do so will result in no liability being accepted in respect of subsequent claims received.
- I certify on behalf of the persons included on this booking form that I am authorized to make this booking.
- I have read and agree to the booking terms and conditions as set out in the details.
- A non-refundable deposit of £100 Sterling / \$200 USD is due within 7 days of this provisional booking being accepted.
- I agree to pay the balance in full no later than eight weeks prior to the arrival date.
- All cheques to be made payable to **Simon & Mary Hughes**

**Please contact us for billing address.**

**Please confirm**  
**your name :** ( Print \_\_\_\_\_ ) ( Signed \_\_\_\_\_ )  
**( Party Leader )**

**Date** \_\_\_\_\_

**www.TuscanDreamsVilla.com**

**Contact Details Tel: UK +44 (0) 1792 347017**

**Email: mekhughes@googlemail.com**

# Terms and Conditions of Rental

- The signing of the Booking Form or receipt of cheque for deposit by the party leader confirms the acceptance of the terms and conditions set out and shall be binding on the person(s) booking and intending to occupy the premises.
- No parties of guests who are all under the age of 21 will be accepted.
- No pets accepted.
- For the comfort of guests our home is non-smoking, however smoking is permitted on the patio area. Please use ashtrays provided.
- To ensure comfort, security and peace of mind our home is registered with the State Authorities and are in full compliance with all relevant legislation.

## General

- Stays of 5 nights or less could incur an additional cleaning fee of £50 Sterling / \$100 USD
- The villa is available for occupation from 1600 hours, local time.
- Departure time is 10am unless otherwise agreed with the management company or the home owners.
- There are fire alarms situated around the entire villa. Any tampering of these alarms will result in a deduction of \$50 from your security bond.
- Local telephone calls are free, all other calls are charged as taken.
- All bed linen and towels are provided for your needs.

## Payment details

- A non-refundable deposit of £100 Sterling / \$200 USD is due within 14 days of your initial reservation, to be sent with the completed booking form.
- On receipt of your deposit we will bank your cheque and wait for clearance, following which we will send out a confirmation of booking.
- Payment of the balance is due 8 weeks prior to your arrival date. On receipt, banking and clearance of your parties' final payment, an arrival Pack will be forwarded to you.
- A refundable security deposit of £100/\$200 must be paid with the final balance.
- Minimum 3 nights booking
- All cheques should be made payable to " Simon & Mary Hughes ".

## Security/Breakages Bond

- A refundable security deposit of £100/\$200 must be paid at the same time as the deposit.
- This security deposit of £100/\$200 will be repaid to your party by cheque, within 30 days of your departure, providing the local management have reported no breakages and you have returned the key as requested. We check the inventory prior to your arrival and after your departure and will advise of any faults. These may include additional cleaning costs for spills, stains etc.
- We retain the right to retain the security deposit (either in part or full) to cover breakages, damage or non-return of the key. Receipts for repairs/replacements will be provided in the unlikely event that such retention of the security deposit is required.

- The villa front door key must be left in its security box each time you leave the property. The loss of the door key will result in a charge of £100/\$200 from your security deposit.
- You will be provided with one key for the villa. In the situation that you lock yourself out, you are to phone our management company immediately and they will allow you re-entry into the house. Unfortunately you will incur a small charge for their service depending on the call out time (\$25 in office hours, \$100 out of office hours).
- The client is held responsible for any damage or breakages that may be caused to the property, its contents and also for any items in the inventory during your stay. All damage and faults caused or found at the home must be reported to our management company at the earliest opportunity.
- We reserve the right to pursue a quest for recompense for any and all damages caused which may exceed the value of the security deposit within 14 days of being served notice of this.
- Florida has a sub-tropical climate and care must be taken with food that is left uncovered. Spoiling and contaminating food left uncovered can attract insects very quickly. Any added costs for pest control services incurred from lack of care in this may be passed to you.

#### **Safety and Security**

- Due to State Fire Regulations under no circumstances may more than the maximum number of persons identified on the Booking Form occupy the property.
- Children must be supervised at ALL TIMES whilst in the pool area.
- Glass is NOT permitted in the pool area. Plastic glasses are provided.
- Villa Alarm - Guests must use the villa alarm at all times when the villa is vacated. If the property is burgled and it is found that the alarm has not been set, you could invalidate your travel insurance and lose your security deposit to cover our insurance policy.

#### **Liability**

- The owners and their agents do not accept liability whatsoever for death, personal injury, accidents, loss or damage to persons or personal effects however caused as a result of use of the pool and villa.
- It is your responsibility to ensure that children are always supervised properly in and around the pool and inside the villa.

#### **Force Majeure**

- The owners or their agents cannot accept responsibility, be responsible or be liable in respect of damage or changes caused by Force Majeure, e.g. strikes, floods, closure of airports, weather conditions or other events beyond our control.

#### **Complaints or Dissatisfaction**

- In the unlikely event of a complaint during your stay please contact the Management Company immediately.
- If the matter cannot be resolved, you should contact the owner, in writing, within 14 days of the end of the rental period.
- If the problem has not been reported, as requested to the Management Company the owner cannot accept any responsibility.

### Cancellation

- **In the event of your party needing to cancel, the following conditions will apply.**
  - **8 weeks plus prior to arrival date = Loss of deposit**
  - **5 - 8 weeks plus prior to arrival date = 50% of the total charge**
  - **less than 5 weeks prior to the arrival date = 100% of the total charge**
- **Deposit is non refundable upon cancellation**
- **Please ensure you have Travel Insurance to cover your losses if cancellation is due to an insured event beyond your control resulting in a financial loss.**

### Disclaimer

- **LIABILITY – The property is privately owned and neither the owners nor the management personnel accept any responsibility whatsoever for personal injury, accidents or loss or damage to personal effects, however caused.**
- **The owners and their agents reserve the right of entry at any time (includes such workers as pool maintenance, gardeners etc.).**
- **Whilst all information supplied in the brochure is deemed to be correct to the best of our knowledge, it is understood that the information supplied is for guidance purposes only and does not form any part of the contract.**

### Law

- **This contract is subject to and shall be constructed in accordance with the laws of England and the parties hereby submit to the exclusive jurisdiction of the English courts.**

**We want our house to remain as clean and tidy for each and every visitor, so please respect our home and treat it with the care it deserves.**

**If you wish to discuss any of these terms and conditions, please telephone –  
+44(0)1792 347017.**

**<http://www.TuscanDreamsVilla.com>**